



Dear Residents,

We are informing you in accordance with Residence protocols of a positive case of COVID-19 identified in Chown Hall, with associated high-risk and household contacts. Students with known, direct exposure (including the positive case) have been relocated to Smith House. Currently all students from the 4<sup>th</sup> and 2<sup>nd</sup> floors of Chown have been notified that they need to self-isolate due to being high-risk contacts (4<sup>th</sup> floor) or household contacts (2<sup>nd</sup> floor), and have been given permission from KFL&A Public Health to isolate in place at Chown. We have scheduled on-site testing tomorrow for high-risk contacts, who have been communicated with directly.

Your health and safety is our priority and we are in regular contact with KFLAPH as we manage this situation and KFLAPH continue their contact tracing efforts. Please continue to self-monitor for COVID-19 symptoms including fever, difficulty breathing, loss of smell or taste, and other symptoms as outlined [here](#). **If symptoms develop, you must report them immediately (via the Victoria Hall front desk at 613-533-2531), and enter self-isolation while awaiting your test results.**

You should be tested if you have symptoms or have been identified by KFLAPH as a contact of someone with a confirmed positive case of COVID-19. Asymptomatic testing appointments also continue to be available. To book an appointment, contact Student Wellness Services at 613-533-2506 or through their [online booking form](#). Over the weekend, you are able to book an appointment at the [Kingston Assessment Centre](#).

As you know, we have detailed processes and protocols including the ability to manage case contact in residence with Kingston Public Health, the ability to safely isolate and support people who have symptoms or have been in contact with a confirmed positive case, as well as heightened safety and cleaning practices. You may wish to review the self-isolation protocol, which is available on [our website](#).

Residence Facilities staff are continuing to clean shared spaces and high touch points frequently, under identified protocols. For more details about our regular, ongoing cleaning protocols, please review this [information](#).

We understand that this news may create some anxiety for you, and we encourage you to review precautionary measures and guidelines on the [KFLAPH website](#) and to minimize contact with others. As a reminder, please ensure that you wear a mask and wash your hands thoroughly and regularly. We know that you will continue to be diligent and limit your contact with others, adhere to mask requirements, good hand hygiene practices and following the expectations set out in the Residence Community Standards. Thank you for taking your responsibilities as a community member seriously by staying safe and limiting the spread of the virus.

If you have questions, please contact your [Residence Life Coordinator](#), or connect with us through our [website](#) via LiveChat.

Thank you,

The Residence Life and Services Team